



QUALITY POLICY

To fulfil the QMS principles, the company's management undertakes to:

- achieve stable quality of all of its services and improve IBA's overall performance;
- adopt and assess concrete quality objectives of IBA's individual divisions to improve the quality system and the quality of its services;
- fulfil the present and future requirements, needs and expectations of customers, end users and involved parties and so contribute to maintaining the circle of regular and new customers;
- develop and maintain an efficient quality management system meeting the requirements imposed on it;
- increase the qualifications, professional competency and involvement of the company's employees to ensure compliance, reliability, safety and quality of products and services;
- join the society-wide combat against corruption practises in public sphere in compliance with the anti-corruption strategy of the Government of the Czech Republic

The employees of the company's management are expected to:

- know and respect the quality policy principles in their behaviour, activity and competence;
- cooperate and be initiative in applying and developing the quality management systems

In Brno on

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IBA's Director
(Date, Signature)